

# Frequently Asked Questions (FAQ's) for the Nokia Bell Labs End-to-End 5G Certification Program.

For support with the various aspects of the Nokia Bell Labs Certification services and tools, review the questions and detailed answers below. If you cannot find what you are looking for, please send your inquiries to [gcc.nokiaedu@nokia.com](mailto:gcc.nokiaedu@nokia.com).

<p><b>What is the cost of the Exams?</b></p>	<p>€125 based on exam delivery in Europe &amp; North America. Pricing in other countries may vary slightly depending on country location. Exams are proctored by Pearson Vue. Foundation Exam number is BLO0100-101-E. 6.</p> <ul style="list-style-type: none"> <li>- The payment is done in the currency of the users location.</li> </ul> <p>Note : Additional Professional Exams are being rolled out now: See the <a href="#">Professional Certifications Page</a> for current list and updates.</p> <p>Update: Remote Proctoring is now available which allows you to take the exam via a proctor in a remote location . For more information please see Pearson Vue's web site at <a href="https://home.pearsonvue.com/nokia/onvue">https://home.pearsonvue.com/nokia/onvue</a>.</p>
<p><b>How many attempts can I take for the Exam?</b></p>	<p>There is no limit on the number of times you can attempt to re-write an exam. You will have to pay the Exam Fee to Pearson Vue for each attempt.</p>
<p><b>What is the format of the exams. Multiple choice or..? How many Questions?</b></p>	<p>The exams are multiple choice. Closed book and proctored. The practice questions would give the best idea on the level of the exam. Practice Questions are found on <a href="#">the Nokia Bell Labs End-to-End 5G Certification Program site</a>.</p> <p>Update: Remote Proctoring is now available which allows you to take the exam via a proctor in a remote location . For more information please see Pearson Vue's web site at <a href="https://home.pearsonvue.com/nokia/onvue">https://home.pearsonvue.com/nokia/onvue</a>.</p> <p>Number of questions:</p>

	<p>Foundation Exam = 40 Questions Professional Exam = 60 Questions</p>
<b>What is the retake policy?</b>	<p>Students are eligible to re-take Bell Labs 5G written exams at any time even if they have failed. You will have to pay the Exam Fee to Pearson Vue for each attempt.</p>
<b>Cooling off period?</b>	<p>There is no waiting period required before re-taking a written exam.</p>
<b>The Payment option looks to be in pounds, how can we pay from our region?</b>	<p>The payment is done in the currency of the user's location.</p>
<b>Are the courses required to obtain certification?</b>	<p>The courses are not required to attain your certifications however it is strongly recommended that you complete the related courses to fully prepare yourself to sit for the exam.</p>
<b>How do I recertify for the certifications?</b>	<p>Pass the Certification Exams again in order to re-certify.</p>
<b>Are there any prerequisites for the Foundation Course?</b>	<p>There are no-requisites required for the course however it is recommended that you have a basic understanding of network technology before taking the course.</p>
<b>Are there any mandatory training or exams required to take the certification?</b>	<p>There is no mandatory training or exams required to register for the Foundation certification exam or the Professional certification exams however the corresponding courses are highly recommended. See <a href="#">the 5G Certification site</a> to learn more.</p>
<b>How do I take the exams?</b>	<p>Live Proctoring : The exam will be delivered by the Pearson Vue testing center. You will need to locate a Pearson Vue testing facility near you and schedule your exam date and location.</p> <p>Remote Proctoring: Remote Proctoring is now available which allows you to take the exam via a proctor in a remote location . For more information please see Pearson Vue's web site at <a href="https://home.pearsonvue.com/nokia/onvue">https://home.pearsonvue.com/nokia/onvue</a>.</p>
<b>How do I register for the Exams?</b>	<p>In order to register for an exam, you will need to create a Pearson VUE and Student Portal account. See the exam <a href="#">scheduling instructions</a> for more details.</p>
<b>Are the exams proctored?</b>	<p>Exams are proctored by Pearson Vue.</p> <p>Live Proctoring : The exam will be delivered by the Pearson Vue testing center. You will need to locate a Pearson Vue</p>

	<p>testing facility near you and schedule your exam date and location.</p> <p>Remote Proctoring: Remote Proctoring is now available which allows you to take the exam via a proctor in a remote location . For more information please see Pearson Vue’s web site at <a href="https://home.pearsonvue.com/nokia/onvue">https://home.pearsonvue.com/nokia/onvue</a>.</p>
<b>What can I bring with me to the exam?</b>	<p>Please ensure you bring 2 pieces of valid identification to your exam. Each exam may have different requirements, you can find more information on requirements by selecting ‘Testing Policies’ while viewing an exam on the <a href="#">Pearson VUE webpage</a>.</p>
<b>Is the exam “open book”?</b>	<p>No, the exam is not open book.</p>
<b>Can I reschedule my exam appointment?</b>	<p>Please sign into your Pearson VUE account to view cancellation and rescheduling options.</p>
<b>When will I get my exam results and Certification?</b>	<p>It may take up to 72 hours for a candidate’s exam result to be imported into the Student Portal. Once Nokia has received the result for your exam, our system will automatically send you an acknowledgment of your result.</p>
<b>How do I register for the associated course that is part of this certification?</b>	<p>Click on the “Courses” menu on the Bell Labs 5G Certification page. A link to register for the course can be found on that page. The course is accessed through the Nokia Learning and Development Hub.</p>
<b>What are the next levels after Foundation?</b>	<p>There will be a professional level series of certifications which will build off the 5G E2E Foundation Course. These additional levels are being rolled out in 2020 and 2021+.</p>
<b>What is the cost of the courses?</b>	<p>The course* cost is 500 Euros.</p> <p>For updated list of Associate and Professional Course Availability <a href="#">see the 5G Certification Web site</a>.</p>
<b>As a Nokia employee is there a cost for me?</b>	<p>For Nokia employees there is no cost to you to access the training course. There is a cost for employees who wish to sit for the certification exam.</p>
<b>Where can I see my certification progress?</b>	<p>You can view your certification progress in the Student Portal by clicking on the “My Certification Progress” under the “My Certification Activity” menu. You</p>

	will be able to view your current certifications, progress towards certification, expiration dates, as well as other details relating to your certification activities.
<b>My employer has asked for my proof of Certification, how do I get this?</b>	Once logged into the SRC Student Portal, click on "Verify My Certification" in top navigation. Follow the instructions provided to send them a verification of your certification via email.
<b>I have a different question about Certifications.</b>	If you cannot find what you are looking for, please send your inquiries to <a href="mailto:gcc.nokiaedu@nokia.com">gcc.nokiaedu@nokia.com</a> .
<b>How can I know what is covered in the Exams?</b>	A exam outline document is available from <a href="#">the Bell Labs Certification site</a> that details what the exam will cover and the topic areas you need to prepare for.
<b>What is the validity period of each certification?</b>	All Bell Labs certifications are valid for 3 years.
<b>Are there any Instructor Led options available for Foundation?</b>	Instructor Led offerings are scheduled based on specific customer demand. To inquire about an instructor led session, please send an email to <a href="mailto:gcc.nokiaedu@nokia.com">gcc.nokiaedu@nokia.com</a> .
<b>What is the difference between the exam and a certification?</b>	Passing of the Nokia Bell Labs End-to-End 5G Associate Exam recognizes you with the Nokia Bell Labs End-to-End 5G Associate Certification.
<b>Are there any practice tests available?</b>	Practice exam questions are available on the Bell Labs certification site.
<b>What Guidelines are there for Nokia Bell Labs 5G Certification Courses and Exam requirements</b>	<p><b>Foundation Course:</b> There is no required pre-requisite for the Associate Level Foundation Course . Suggested...</p> <ul style="list-style-type: none"> <li>• Basic knowledge of the telecom industry and wireless networks is recommended</li> </ul> <p><b>Professional Courses (Available starting 2020):</b> The Associate Level Foundation Course is a recommended pre-requisite for all Professional Level Courses</p> <ul style="list-style-type: none"> <li>• This is not an absolute requirement</li> <li>• It is understood that a student with sufficient industry experience may take the course</li> </ul> <p><b>Associate Exam:</b> There is no course or certification pre-requisite required for a student to take the Associate Level Exam.</p>

	<ul style="list-style-type: none"><li>• The Associate Level Foundation Course is intended to provide the competencies needed by a student to pass the Associate Exam.</li></ul> <p><b>Professional Exams (Available Later in 2020:</b> There is no course or certification pre-requisite required for a student to take the Professional Level Exams</p> <ul style="list-style-type: none"><li>• The corresponding Professional Level Course is intended to provide the competencies needed by a student to pass each Professional Exam</li></ul>
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