Nokia Learning & Development Hub (NLDH) Guided Tour

Login/ Navigation

Guidance for logging in, navigating around, finding and purchasing types of training that are available.

Training

Guidance for all major training functions : launching, accessing and/or attending a variety of learning objects.

After Training Activities

Guidance for completing after training tasks : filling out rate this training or evaluations, doing post-work, and printing certificates.

NOKIA

NLDH Guided Tour: Table of Contents

To navigate this document click the next and previous buttons or jump to any portion of the three main section or sub-sections using the links below.

Pre-Work: Work to be performed prior to training

* Post-Work: Guidance for completing after training tasks for example: filling out evaluations, printing certificates and/or tracking development plans.

Go to the Nokia Learning & Development Hub

NOKIA

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About this Portal

Nokia Learning & Development Hub

The Learning & Development Hub is available to Nokia registered Customers, Partners and Employees to launch and track training. The Hub provides access to the full Nokia learning library and to learning communities. Employees have additional access to talent management tools.

Customers and Partners who have not registered and need access to the Hub are encouraged to **register** today.

Not registered? You can still access the public **site**, information and tools - including our **solutions** and **financial reports** - without having a login.

Registered User Login

Customers and Partners: Enter your username and password to access the Hub. By clicking on the button you agree to the Terms of Use.

Customer/Partner Login

If you are not registered, follow the links below to register and for additional registration support:

Related Links:

Register for Access | Registration FAQs | Need Help

The NokiaEDU Global Contact Center is available to answer your specific questions regarding Nokia training classes, registrations, cancellations or for issues accessing our Nokia Learning & Development Hub.

Nokia Employees: Enter your NSN-Intra Account Name (or Corporate Short Login [CSL]) and password to login and access the Hub. This includes ASN and RFS employees.

Nokia Employee Login

Nokia employees only: For issues with logging in and access to the Learning & Development Hub please contact the IT Service Desk.

"About this Portal" is your entry point to the Nokia Learning & Development Hub (NLDH); use the related links to Register if you require a Login or for additional support.

NOKIA

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Welcome to the
Support portal
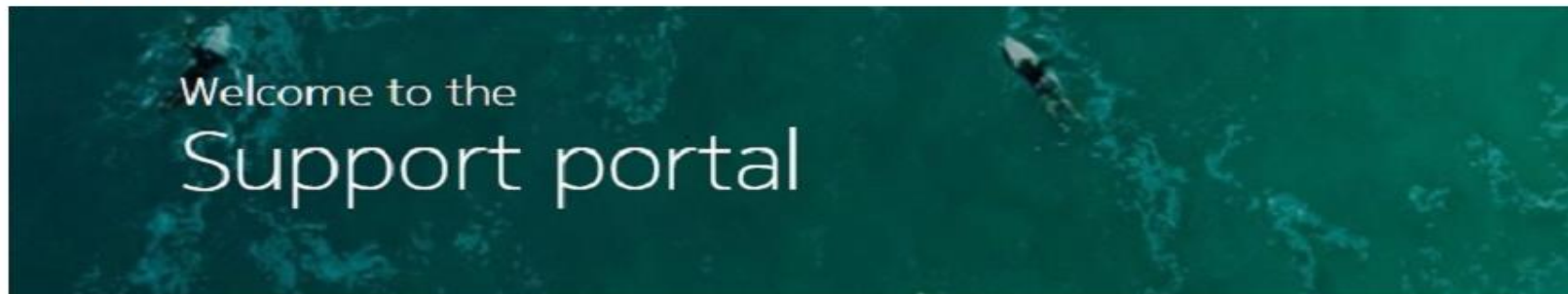
Welcome to the Support portal

Support portal provides easy and secure access to solution and product documentation, downloadable software, project management tools, online entry and tracking of Help Desk cases, online ordering, e-learning and collaboration tools. Support portal is aimed for Nokia Customers, Partners and other Associates.

Please use your registered **email address** as your username - old NOLS usernames have been discontinued.
Nokia users, please log in using your network (nsn-intra or CSL) credentials.

Username: [ ]

Password: [ ]

Log in

Forgot Password?   New User?   Contact Us

Continue as guest

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Enter your username or Corporate Short Login (CSL) and Password to login.

Go to the Nokia Learning & Development Hub

NOKIA

1

NOKIA | Learning & Development Hub

2

1 Completion
0 Hours

Your Subjects   Edit

Electrostatic Discharge (ESD), Product &
Technology|Mobile Radio|Nokia Cloud...

Your Language(s) ▼

Transcript View

0   0   0
PAST DUE   DUE SOON   ASSIGNED / NO
                                    DUE DATE

All done!

Hi Learner's! What would you like to learn today?

🔍 Search for learning

Service Routing
Certification
Program

FAQ

Training in Progress

3

Active Transcript

All learners start on their
Personalized Learning
Page (sometimes called
Learner Home).

1. Top Section:
   • Link to this page
   • Global Search NLDH
   • Navigation Menu

2. Left Section:
   • Link to Universal
     Profile
   • Completions/Hours
   • Your Subjects
   • Your Language(s)
   • Transcript Link/Status
   • Past Due-Due Soon-
     Assigned/No Due
     Date

3. Right Section:
   • Learning Search
   • Banners
   • Carousels

Go to the Nokia Learning & Development Hub

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NLDH Guided Tour: Personalized Learning Page

1

All learners start on their Personalized Learning Page (sometimes called Learner Home) .

1. Top Section:
- Link to this page – Return to Personalized Learning Page anytime.

- Search NLDH (Global) – Select icon and enter at least two characters to see training /certification search results. Select one from list or just hit return/enter to go to Global Search page.

- Navigation Menu – Click on 3 line icon, then Click on the arrow to a category to select a function within the category.

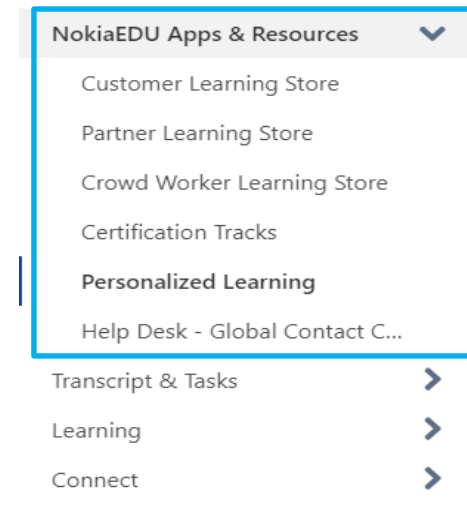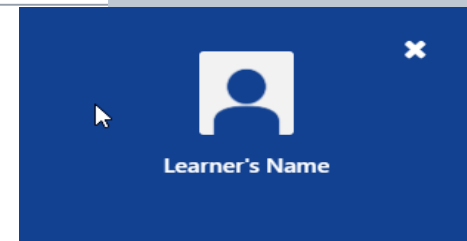Go to the Nokia Learning & Development Hub

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1. Navigation Menu:- three bars on the right side of the window.

- The top part having a picture (if provided) with a link to your universal profile.

- Followed by the menu categories, Click on the arrow to a category to select a function within the category.

- The bottom selections are: My Account (Preferences), Help and Log Out.

Go to the Nokia Learning & Development Hub

NokiaEDU Apps & Resources

1. Customer Learning Store - Continues as the entry point to NokiaEDU Customer learning solutions where you will initially experience the new features that are integrated throughout NokiaEDU learning tools and resources.

2. Partner Learning Store - Continues as the entry point to NokiaEDU Partner learning solutions where you will initially experience the new features that are integrated throughout NokiaEDU learning tools and resources.

3. Crowd Worker Learning Store - Continues as the entry point to NokiaEDU Crowd Worker learning solutions where you will initially experience the new features that are integrated throughout NokiaEDU learning tools and resources.

4. Personalized Learning - Tailored to match individual interests, learners receive a customized selection of learning opportunities powered by Machine Learning and social collaboration.

5. Help Desk – Global Contact Center – Link to getting answers to your learning questions before submitting a ticket.

Learner's Name

NokiaEDU Apps & Resources

Customer Learning Store

Partner Learning Store

Crowd Worker Learning Store

Certification Tracks

Personalized Learning

Help Desk - Global Contact C...

Transcript & Tasks

Learning

Connect

My Account

? Help

Log Out

Go to the Nokia Learning & Development Hub

NOKIA

Table of Contents   FAQ

Transcript & Tasks

1. Inbox, Notices & Tasks- Widgets containing your Inbox, tasks, FAQs and important notifications.

2. Your Transcript- See your active, completed and archived learning objects.

3. Universal Profile- Review your Biography, Feedback, Transcript, Actions, and Snapshot.

Learner's Name

NokiaEDU Apps & Resources

Transcript & Tasks

Inbox, Notices & Tasks

Your Transcript

Universal Profile

Learning

Connect

My Account

Help

Log Out

Go to the Nokia Learning & Development Hub

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Learning

1. Learning Search:
   - To search for a specific training item or training related to a key phrase, enter a search term into the search bar and press the Enter key on your keyboard.
   - Training filters are available in a sidebar on the left side of the Learning Search page, and the number of training results which meet each filter selection displays next to each filter option in parentheses.

2. Browse for Training - Allows users to browse for training by subject, date, training type, and rating. Users can also use additional filters to find the necessary training items.

3. Events Calendar – Search for instructor-led training.

4. Interests and Waitlists – Used to track interest history and view sessions that you are waitlisted for.

Learner's Name

NokiaEDU Apps & Resources

Transcript & Tasks

Learning
- Learning Search
- Browse for Training
- Events Calendar
- Interests and Waitlists

Connect

⚙ My Account

? Help

⤵ Log Out

Go to the Nokia Learning & Development Hub

NOKIA
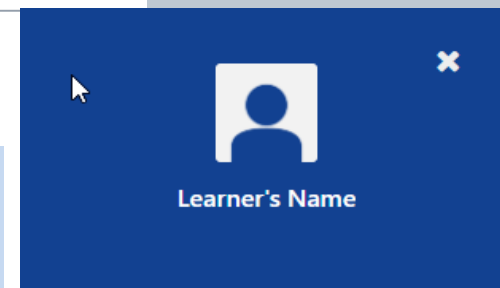
Connect

1. **All Communities** - The All Communities page displays all of the active communities to which a user belongs. This page also displays all of the communities that the user is able to view and join.

2. **All Teams:**
   - A team can be comprised of hand-picked members, Organizational Units (OUs), or both.
   - Each Team Page consists of an Overview page, a Team Feed, a Team Tasks page, and a Members page.
   - The Overview tab provides a high-level snapshot of what the team is doing;

3. **Live Feed** - It displays user updates and activity updates from connections, team members, and users who have permission to broadcast company-wide messages.

Learner's Name

NokiaEDU Apps & Resources
Transcript & Tasks
Learning
Connect
    All Communities
    All Teams
    Live Feed

My Account
? Help
Log Out

NOKIA

Learner's Name

NokiaEDU Apps & Resources   >

Transcript & Tasks   >

Connect   >

⚙ My Account

? Help

↪ Log Out

1. <u>My Account</u> – Preferences Settings, Your submitted reviews and list of your mobile, tablets or computer devices.

2. <u>Help</u> - Online Help for users opens in another browser window with info on the NLDH page you were viewing.

3. <u>Logout</u> – Exit from the NLDH.

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All learners start on their Personalized Learning Page.

2. Left Section:
- Link to Universal Profile
- Completions/Hours
- Your Subjects
- Your Language(s)
- Transcript Link/Status
- Past Due - Due Soon – Assigned/No Due Date

Go to the Nokia Learning & Development Hub

NOKIA

2

All learners start on their Personalized Learning Page.

2. Left Section:
*   Link to Universal Profile – View/modify your Biography, feedback, transcript, your action and requests, review a snapshot.

*   Completions/Hours – Number of lifetime completions/Number of training hours per transcript time line.

*   Your Subjects – Your list of subjects of interest used to suggested learning in the carousels.

*   Your Language(s) - User defined language filters allow learners to
*   determine the courses that appear in the Personalized Learning carousels based on configured languages.

*   Transcript – Link and status numbers for current training.

*   Past Due - Due Soon – Assigned/No Due Date – Displays the title, status, Training purpose, Days past due, Due date, Primary action & options. If no training items meet the criteria, these section(s) do NOT display.

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Hi Learner's! What would you like to learn today?

Search for learning

Your Subjects   Edit

Electrostatic Discharge (ESD), Product & Technology|Mobile Radio|Nokia Cloud...

Your Language(s) ▼

Transcript View

| 0 | 0 | 0 |
| PAST DUE | DUE SOON | ASSIGNED / NO DUE DATE |

1 Completion

0 Hours

Service Routing Certification Program

Training in Progress

3
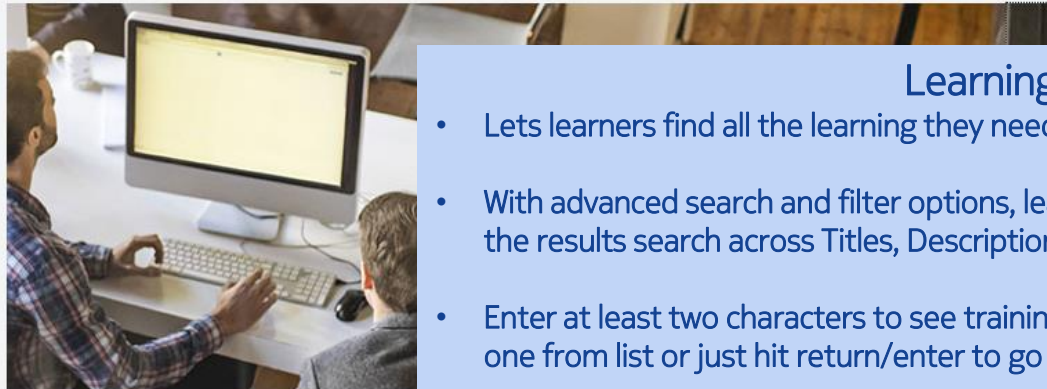
Active Transcript

All learners start on their Personalized Learning Page.

3. Right Section:
•   Learning Search
•   Banners
•   Carousels

Go to the Nokia Learning & Development Hub

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Hi Learner's! What would you like to learn today?

🔍 Search for learning

Learning Search

- Lets learners find all the learning they need in one place.

- With advanced search and filter options, learners can enter a value in the text box and the results search across Titles, Descriptions, and Keywords.

- Enter at least two characters to see training/certification quick search results. Select one from list or just hit return/enter to go to Learning Search page.

- If searching doesn't do the trick, learners can use filter options including Duration, Type, Modality, Subject, Rating, Provider, Language, and Mobile Enabled to easily find exactly what they're looking for.

Active Transcript

Hi Learner's! What would you like to learn today?

Q Search for learning

Notifications
Training in Progress
for the latest
learning information

▷   00

Banners

- Up to four banners can be displayed containing a graphic, text and/or a link.

- Banners provide links to trending learning opportunities, please watch the banners for updates and new offerings.

- You could be guided to other areas of the NLDH or internal/external sites.

Active Transcript
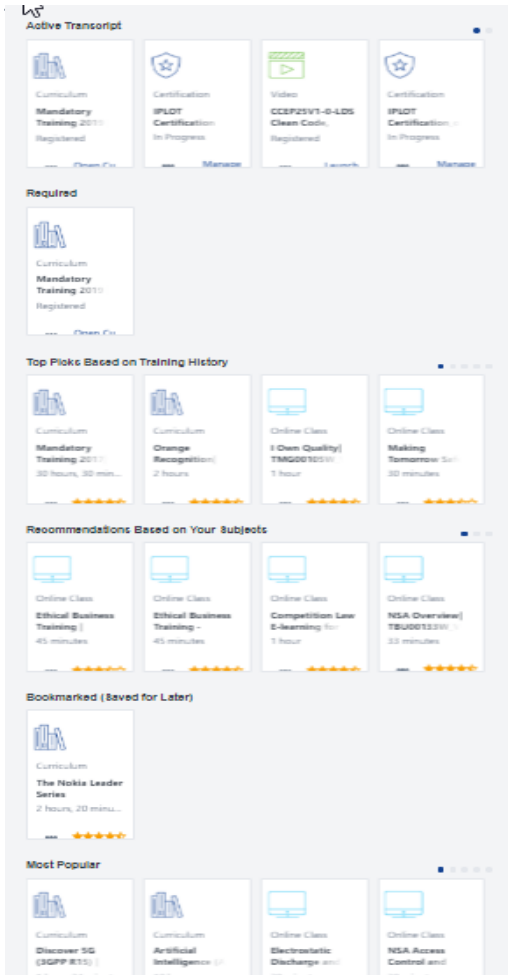
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Carousels

A carousel only appears if a learner has a recommendation or has taken an action that would cause the carousel to show.
Each carousel can have up to 20 learnings displayed, with the exception of Bookmarked (Saved for Later).

- Active Transcript- Displays learning that's on the learners' Active Transcript. It's sorted by the Last Transcript Status Change date.

- Required – Display learning that was set to required in the course catalog availability.

- Top Picks Based on Training History – Displays learning based on the learner's learning history.

- Recommendations Based on Your Subjects – Displays learning based on the learner's selected Subjects.

- Bookmarked (Saved for Later) – Displays learning that has been saved by the learner (like bookmarking).

- Most Popular - Displays learning with the most requests in the last 60 days.

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Global Search

Show All

Training Clear

A

Certifications

1 2 3 4

Training Clear

Training   Search

5 6 7 8

RAN Capacity Management| PLE
Other | NokiaLearn | $0.00 ★★★★★
PLE02348M_V1.0: RAN Capacity Management

Client Inventory **Management**| P
Other | NokiaLearn | $0.00 ★★★★★
PLE02377M_V1.0: Client Inventory **Manage**

Network **management** Vulnerab
PLE10186M_V1.0
Other | NokiaLearn | $0.00 ★★★★
PLE10186M_V1.0: Network **management** V

3rd Party **Management** Guide| P
Other | NokiaLearn | $0.00 ★★★★★
PLE02346M_V1.0: 3rd Party **Management**

The global search results are listed by training and/or certifications – training can be sorted by types :
1. Online Class - eLearning
2. Event/Session
   - Instructor-Led Training (ILT)
   - Virtual Instructor-Led Training (VILT)
3. Curriculum
4. Material – Supports documentation
5. Video – Recording of training
6. Test - Exam
7. Posting
8. Program

Turn on/off training types by clicking the icon.
Maximum of 400 Learning Objects are available at a time.

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Global Search

Global Search

Show All

Training Clear

management | Training ▼

1 Refine search

Training results (400)

Call Management | GWC0902E
Test | NokiaLearn | $0.00
Call Management

RAN Capacity Management| PLE02348M_V1.0
Other | NokiaLearn | $0.00 ★★★★★ (0)
PLE02348M_V1.0: RAN Capacity Management

Client Inventory Management| PLE02377M_V1.0
Other | NokiaLearn | $0.00 ★★★★★ (0)
PLE02377M_V1.0: Client Inventory Management

Network management Vulnerability management| PLE10186M_V1.0
Other | NokiaLearn | $0.00 ★★★★☆ (2)
PLE10186M_V1.0: Network management Vulnerability management

3rd Party Management Guide| PLE02346M_V1.0
Other | NokiaLearn | $0.00 ★★★★★ (0)
PLE02346M_V1.0: 3rd Party Management Guide

Learner's Name

NokiaEDU Apps & Resources ＞

Transcript & Tasks ＞

Learning ˅

2   Learning Search

Browse for Training

Events Calendar

Interests and Waitlists

Connect ＞

⚙ My Account

? Help

↪ Log Out

1. Refined Search has additional features for finding content including Title, Description, Subject, Keyword, Language, Skill, Location & Competency.

2. Under the Learning tab, Learning Search, Browse for Training and Events Calendar are other ways to search for your desired training.

Go to the Nokia Learning & Development Hub

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Subjects

Product/IP Platforms.IMS (IP Multimedia Subsystem)

Event Number

TIM18099_ILT_2.1

Training Contact

Cornerstone Admin clientservices@cyberu.com

1. Once you have selected and reviewed a training , you can scroll down to Available Sessions and Add to Cart the desired training.

2. Your pricing will appear where "Price Per Session" is located under the title of the training. Any other discounts will be applied as you go through the Shopping Cart.

IMPORTANT NOTIFICATION: Customers located in EMEA and Asia should contact their Customer Training Specialist, Sales Account Representative or Account Team Representative to purchase training. The guidelines provided in this User Guide to purchase training are intended for customers outside of EMEA and Asia.

Sessions	Available ▼			

Available Sessions (1)			Available/Waitlist	Actions
	59409 – TIM18099_ILT_2.1:00372283 **Session · Nokia · 8 hours** **2** ▸ **Price Per Session I # Training Units** US United States Customer Location, US United States, UNITED STATES, Americas **Starts** 1/25/2016 – 8:00 AM EST EST **Ends** 1/25/2016 – 4:00 PM EST English (US)			10/0	**1** Add to Cart ▼

Notify me of new sessions

       Go to the Nokia Learning & Development Hub

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1. Your Transcript is available from:
- Personalized Learning page (left side)
- Navigation Menu
  – Transcript, Tasks & Team category

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Learner's Name

Biography ▾ | Feedback | **Transcript** | Actions ▾ | Snapshot

🏠 › Learner's Name › Transcript: Learner's Name

Transcript: Learner's Name

Welcome to the Nokia Learning and Develop...
The Transcript Page displays the status of each...
determine if the training is pending, approved,...
launch, and perform a variety of other training f...

Please Note: If your course status is "Pending" y...
complete your test or other post work activity. V...
you.

Four Ways to Find Course Completions
1. View Transcript Page Entries:
   - Completed Tab (most recent list)
   - Archived Tab (completed training transf...
2. Search for the course (via Search for Train...
3. Search within a Curricula (via Manage but...
4. Generate a Transcript Report (click the Op...

...dditionally you may also Enter
...External Training" to your transcript
...s follows.
1. Click on Options Menu (upper right)
2. Select "Add External Training"
3. Fill out the form on the next page and click "Submit". This will then appear on your transcript as "Active"
...ou may click "Mark Complete" when ...eady

Active ▾ | By Date Added ▾ | All T...

Search Results (5)

Search for training 🔍

☐ Hide Certified Certifications

Mandatory Training 2019...
Due: 12/31/2019 Status: Registe...

Open Curriculum ▾

IPLOT Certification
Due: No Due Date Status: In Progress Expiration Date: None

Manage ▾

---

1. Your Biography, Feedback, Actions and Snapshot may also be accessed from the transcript page.

2. Your training transcript may be sorted by Active, Completed or Archived Learning. Active Training can be Launched from your transcript. Certifications are managed from your Transcript Page.

3. From the Options drop down box::
   1. Add External Training (for Manager Approval)
   2. Export to PDF
   3. Print Transcript
   4. Run a Transcript Report

Go to the Nokia Learning & Development Hub

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NOKIA | Learning & Development Hub

Learner's Name

Biography ▾ | Feedback | Transcript | Actions ▾ | Snapshot

Add External Training

Language - Select language if applicable.
Title - Enter the external training Title.
Training Description - Enter the Description.
Provider/Institution - Enter the Provider/Institution.
Training Dates - Use the Calendar icon to select a start date (From) and end date (To).
Cost - Enter a training Cost.
Credits - Enter the Credits earned.
Training Hours - Enter the number of Hours.
Attachments - Click the Attachments link to add attachments. Each attachment can be up to 1 MB in size, and a maximum of 15 attachments can be added. They are limited to ppt, pptx, doc, docx, pdf, jpg, jpeg, jpe, png, txt, gif, xls, xlsx, and rtf file types. After selecting the appropriate attachments, click the SAVE button to save the attachments to the review.

Learner's Name › Transcript › Add External Training

Add External Training

Enter the information below and submit for approval. This information will be added to your transcript, and you may follow the approval process by monitoring the status of the external training.

* = Required

1

External Training
to PDF
Transcript
Transcript Report
oad Offline Learning

Language
English (US)

Title *

Training Description

Institution

Training Dates
Start Date | End Date

Cost
$ USD | 0

Credits Earned

Training Hours
Hours | Minutes
0 | 0

Attachment(s)
Drag and drop files here or | Select a file

Cancel | Submit

External Training rm on the next page omit". This will then ur transcript as

Complete" when

Certified Certifications

urriculum ▾

[Go to the Nokia Learning & Development Hub](#)

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Learner's Name > Transcript > Transcript Report

Transcript Report: Learner's Name

Display status and progress information for training on the transcript. Filter the report by Training Title, Training Type, or various date filters.

Training

Type

All Training

Title

Search by Training Title

Subject(s)

Date

◉ Date added to transcript
○ Training Start Date
○ Training Completion Date (Sessions and External training will use End Date)

Select Range clear

Select   Start Date   End Date

Advanced

☐ Include Associated Training (Curriculum Training and Pre or Post Work)
☐ Include Archived Training
☐ Include Completed Training Only
☐ Include Training Detail Information

Back   **Run Report**

Sidebar navigation:
- Learner's Name
- Biography
- Feedback
- Transcript
- Actions
- Snapshot

From Transcript Options:
Run Transcript Report

The report contains important information about the learner's trainings including when trainings were taken.

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NOKIA | Learning & Development Hub

Learner's Name

Biography ▾ | Feedback | **Transcript** | Actions ▾ | Snapshot

🏠 > Learner's Name > Transcript: Learner's Name

Transcript: Learner's Name   ...

Welcome to the Nokia Learning and Development Hub
The Transcript Page displays the status of each learning object (LO) requested by, assigned to, or required of the user, which allows the user to determine if the training is pending, approved, denied, or many other potential statuses. Depending on the training status, users can register, launch, and perform a variety of other training functions directly from the transcript.

Please Note: If your course status is "Pending" you may have "Post Work" to complete. Please CLICK "View Post-Work" next to the Launch link to complete your test or other post work activity. When you have completed your Post Work it will appear on the Completed transcript page. Thank you.

Four Ways to Find Course Completions
1. View Transcript Page Entries:
   - Completed Tab (most recent list)
   - Archived Tab (completed training transfers to this tab after 12 months)
2. Search for the course (via Search for Training on the right side of the transcript page)
3. Search within a Curricula (via Manage button)
4. Generate a Transcript Report (click the Options button, then select Run Transcript Report)

Additionally you may also Enter "External Training" to your transcript as follows.
1. Click on Options Menu (upper right)
2. Select "Add External Training"
3. Fill out the form on the next page and click "Submit". This will then appear on your transcript as "Active"

You may click "Mark Complete" when ready

Active ▾ | By Date Added ▾ | All Types ▾

Search Results (5)

Search for training 🔍

☐ Hide Certified Certifications

Mandatory Training 2019 | LCAACQY-K-1905
Due: 12/31/2019   Status: Registered

Open Curriculum ▾

IPLOT Certification
Due: No Due Date   Status: In Progress   Expiration Date: None

Manage ▾

1. Once you have requested a training , you may Launch the online class, video or material to load the learning object.

CCEP25V1-0-LDS Clean Code, Episode 25, Video 1 - Design Patterns
Due: No Due Date   Status: Registered

1 **Launch** ▾

Go to the Nokia Learning & Development Hub

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Pre-Work*

To further compliment your training experience Pre-Work can be assigned. For the following training types:
1. Online Class
2. Quick Course
3. Materials
4. Test
5. Video

Pre-Work can come in many types:
1. Materials
2. Online Class
3. Videos
4. Tests

You must activate, open/download, then mark complete Pre-Work to move onto the main training selected.

Pre-Work must be in a Completed status before the training type is moved to the Completed tab.

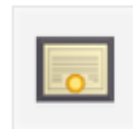An exemption to Pre-work can be approved if a legitimate reason is given.

Pre-Work to be performed prior to training

Go to the Nokia Learning & Development Hub

Table of Contents   **FAQ**
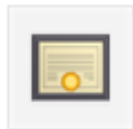
Test for UAT
Due: No Due Date   **Status:** In Progress   **Expiration Date:** None
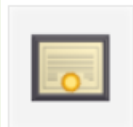
View Training D... ▼

DO NOT USE – Old Test IPLOT Certification
Due: No Due Date   **Status:** In Progress   **Expiration Date:** 10/13/2018
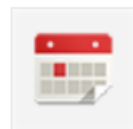
Manage ▼

1

IP Transport 1830 PSS-36/64 Integration Rel. 8 Certification - ...
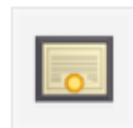**Due:** No Due Date   **Status:** In Progress   **Expiration Date:** None

Manage ▼

GTS Test Event 1.2 (Start 12/1/2015)
Due: No Due Date   **Status:** Registered

View Training D... ▼

Test for UAT
Due: No Due Date   **Status:** In Progress   **Expiration Date:** None

1. Click "Manage" to access all course sessions and exams within a Certification track.

Go to the Nokia Learning & Development Hub

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Welcome to **IP Transport 1830 PSS-36/64 Integration Rel. 8 Certification Track**

Description:

You will learn 1830 PSS (Photo Service Switch) R8.1 Introduction through Architecture and Har

• Architecture and Hardware
• SAM
• OCS

Current Status:	In Progress
Due Date:	None
Version:	1.0
Required Status:	4.00
Earned Credits:	0.00
Expiration Date:	None

PREREQUISITES

TITLE	TYPE	EXEMPT
LMQ114W: Electrostatic Discharge and Calibration Certification (ESD)	Online Class	No

CERTIFICATION

1

TITLE	TYPE	CRED		
Introductory Training – Optional (Required Credits: Min = 0.00, Max = 0.00 / Acquired Credits: 0.00)				
▼ **TOP54079W: 1830 PSS (Photonic Service Switch) R7.0 x Introduction**	Online Class	0.00	Completed	**Launch**
▼ **TOP54081W: 1830 PSS-36/64 R7.0 OCS Architecture and Hardware**	Online Class	0.00	Registered	**Launch**
Mandatory Training Items (Required Credits: Min = 2.00, Max = 2.00 / Acquired Credits: 0.00)				
2 ▼ **TOP542015: 1830 PSS – 36/64 Local testing R8.x**	Event	0.00	Completed	**Launch**
▼ **TOP36033W: 5620 SAM (Service Aware Manager) R13.0 Fundamentals**	Online Class	0.00	Registered	**Launch**

Managing a Certification provides a detailed listing of coursework and exams that need to be completed prior to achieving Certification. Course may be launched and exams requested for scheduling..

1. You can see Certification Requirements by Looking at the "Required Credits" section next to each module title.

2. From the Certification Details Page you may Launch or Request Specific Items that are part of the Certification. Use the down arrow to open a module and look at the contents.
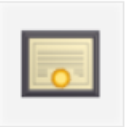
NOKIA
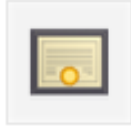
Test for UAT
Due: No Due Date   **Status:** In Progress   **Expiration Date:** None

DO NOT USE – Old Test IPLOT Certification
Due: No Due Date   **Status:** In Progress   **Expiration Date:** 10/13/20

IP Transport 1830 PSS-36/64 Integration Rel. 8 Certif
Due: No Due Date   **Status:** In Progress   **Expiration Date:** None

GTS Test Event 1.2 (Start 12/1/2015)
Due: No Due Date   **Status:** Registered

View Training D...

Test for UAT
Due: No Due Date   **Status:** In Progress   **Expiration Date:** None

View Training D...

1. On your transcript page, select right pull down arrow and Click "View Training Details" to access course materials related to your training.

2. Some are listed under Resources. Or as attachments for an Event/Session in the training details.

3. Additional course materials could also be included in the following:
   • Prerequisites
   • Pre-Work
   • Post-Work

Go to the Nokia Learning & Development Hub

NOKIA

Learner's Name > Transcript > Training Completion

Training Completion

You have completed **NLDH - Certification| PS00083-M-18**

Please take a minute to rate your training!
Select your rating, then add comment title and enter comments if desired, finally click "Submit".
Your name will be visible unless you select 'Make my review anonymous'

Functions still available from your transcript **(using the Active, Completed and Archived pulldown selections)**:

- Rate your training is available for many learning types (Online Class, Material, Video, Curriculum). **(View Completion Page)**
- Re-launch certain learning types (i.e. Online Class, Material, Video and Curriculum). **(Launch or Open Curriculum)**
- Access Pre-Work and/or Post-Work. **(Manage or Post-Work)**
- Print/Save your learning completion certificate. **(View Certificate)**
- Review a test. **(Review)**
- General learning item information. **(View Training Details)**

What's next?

Rate This Training

⭐⭐⭐⭐⭐

View My Certificate

Continue to Learner Home   **Continue to Transcript**

Training Completion Page

After you have completed the learning activity, the completion page allows you to performing following:

1. Rate This Training.(Curriculum, Material Online Class and Video)

2. View My certificate

Also listed are additional functions still available from your transcript (using the Active, Completed and Archived pulldown selections)

When done you can go to your Personalized Learning (Learner Home) page or your Transcript page.

Go to the Nokia Learning & Development Hub

NOKIA

ATM basics| TM1310-01N-COR_WBT   ✕

Assign Star Rating *
★★★★★

Title

Enter your review title here

Review

Enter your review for this training here   ⌃⌄

☐ Make my review anonymous

Close   Submit

Rate This Training

1. Select your star rating (1-5)
2. Add comment title (optional)
3. Enter review comments (optional)

Note: Your name will be visible unless you select 'Make my review anonymous'

Rating question and legend:

Overall, I was satisfied with the learning experience.
5-Star   Strongly Agree
4-Star   Agree
3-Star   Neither Agree or Disagree
2-Star   Disagree
1-Star   Strongly Disagree

NOKIA

Printing or saving a Certificate

1. From your Transcript page, select Completed or Archived from the Active, Completed, Archived pulldown.

2. Select View Certificate from a completed training type that has a certificate.

3. A new window will appear with your certificate, you then can print or save it.

4. You can also select to Print your Certificate from the View Training Details or the Training Completion Page.

Go to the Nokia Learning & Development Hub

NOKIA

NokiaEDU Evaluation

We value your feedback!

Completion of the evaluation will take no more than 5 minutes and will give you the opportunity to tell us what you thought of the t
Your feedback will be used to improve the Nokia training experience.   Thank you!
This survey will remain active for two weeks after the completion of your training

Privacy Statement
All responses are anonymous
Nokia Employee Employment Privacy Statement , Nokia Customer Privacy Statement available at Nokia.com

Overall, I was satisfied with the training delivery: *

○ Strongly Agree   ○ Agree   ○ Disagree   ○ Strongly Disagree

Submit

ILT/vILT Evaluations

Through your instructor and emails, you will get a link to a short session evaluation.

This is your opportunity to influence the training that Nokia provides to employees, partners and customers.

- Select – Strongly Agree or Agree and comment if desired.

- Select – Disagree or Strongly Disagree and comment on what you observed or experienced.

- All evaluation responses are anonymous, unless you add your name in the comments

NOKIA

POST WORK
To further compliment your training experience Post-Work may be assigned to your training.

To access post work, go to your Transcript Page, and click to view Training Details.

Post-Work must be in a Completed status before the training type is moved to the Completed tab. An exemption to Post-work can be approved if a legitimate reason is given.

Click on Completed in Drop Down
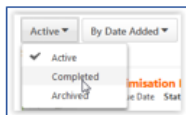
Next to Relevant Training use Drop down to View Training Details
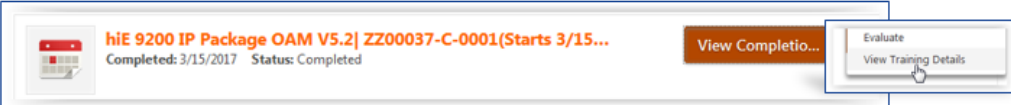
On Next Page, scroll down to Post Work Section Click Activate

Then Launch to take your test or other post work

Go to the Nokia Learning & Development Hub

NOKIA

How can I learn about basic Nokia Learning & Development Hub functions like searching for training, viewing my transcript, registering for classes, etc?

The NLDH Guided Tour can walk you through the basic functionality and resources available in the NLDH. The Guided Tour is located under the Important NLDH FAQs and Support widget on the Inbox, Notices & Tasks page.

1

How do I know which learning objects I have registered for?

All learning objects that you have registered appear on the Your Transcript page or your Personalized Learning page. Select "View Your Transcript", click to review the complete detailed list of your registered courses. From the Inbox, Notices & Tasks page you can also view your "Training in Progress" to see coursework that requires completion.

2

When I click on the Launch button for my online course nothing happens?

Be sure to turn off your pop-up blockers and that you are using the recommended browser. If issues persist please contact the Global Contact Center, link available from the FAQs & Support Tab on the Inbox, Notices & Tasks page and on slide 3 in this document.

3

I have a scheduling conflict, how do I withdraw from a class?

Under Learning click on the View Transcript area where you can click on a drop down arrow next to your training item and click on "Withdrawal".

4

Do I get a certificate of completion when I finish a class?

Yes, your certificate will be posted under Learning, click on the View Transcript area and then select "Completed Training" then click "View Completion page" next to the training for which you want the certificate. On the next page you will see "View My Certificate", then you can print or download it.

5

What browsers work best with the Learning & Development Hub?

Firefox or Chrome

6

Go to the Nokia Learning & Development Hub

Why is training missing from my NLDH transcript?

Your training might be under the Archive area. In order to keep a clean view of your transcript, your Completed training moves from the Completed list to the Archive tab..

7

I have a question other than what I see here, where can I get help?

The NokiaEDU Global Contact Center is available 24/7 to submit questions, simply contact the Global Contact Center

NokiaEDU Global Contact Center

REGION	CONTACT
Americas	2874 2485 (internal) +1 888 582 3688 or +1 469-646-4025 | 8:00am - 6:00pm Eastern Time
Europe, Middle East & Africa	2106 8888 (internal France) 2570 3732 (internal Romania) +33 2 9604 7500 (France | 8:00am - 5:00pm (Local Time) +40 256 34 3732 (Romania) | 8:00am - 5:00pm (Local Time)
China	+86 21 2082 nokiaedu_china.contact@nokia-sbell.com
Asia Pacific, Africa and Non-China	2704 6661 (internal Singapore) +612 8306 6661 (Singapore) | 9:00am - 7:30pm (Local Time)

Email: gcc.nokiaedu@nokia.com

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Thanks for your attention.

https://nokialearn.csod.com

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